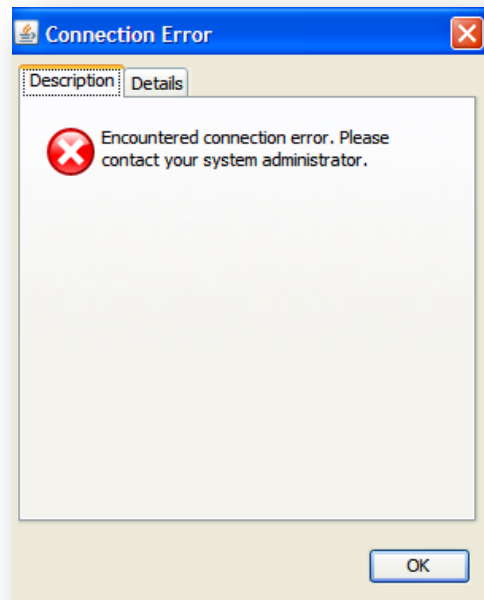


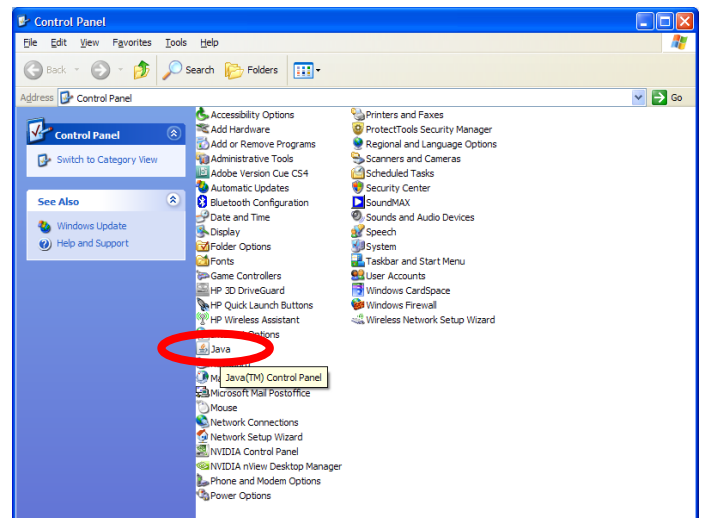
## Possible Java Error Fix

If teachers get the following error when attempting to launch their gradebook they need to follow these steps.

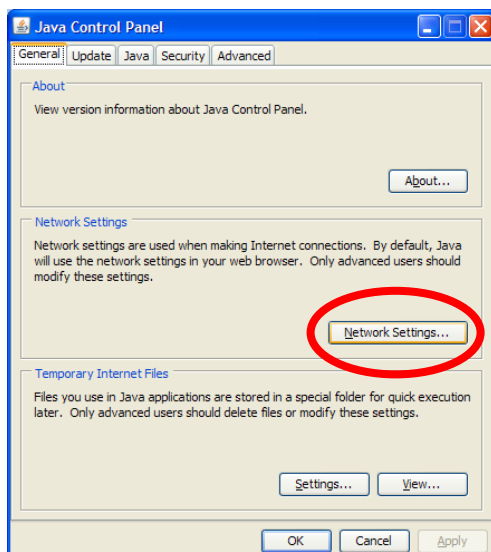


## For the PC

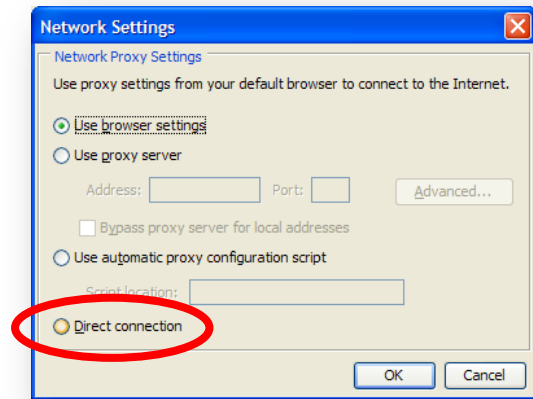
1. Click **Start**
2. Click **Settings**
3. Click **Control Panel**
4. Click on **Java**



5. Click **Network Settings**



6. Click **Direct Connections**
7. Click **OK**
8. Click **Apply**
9. Click **OK**
10. Re-launch the gradebook.
11. You may be asked if you want to Terminate Existing ... Click **Terminate**. The gradebook should launch.



## For the Mac

1. Click on **Finder** on the Dock
2. Click **Hard Drive**
3. Click **Applications**
4. Click **Utilities**
5. Click **Java Preferences**
6. Click **Network**
7. Click **Network Settings**
8. Click **Direct Connections**
9. Click **OK**
10. Re-launch the gradebook
11. You may be asked if you want to Terminate Existing ... Click **Terminate**. The gradebook should launch.